



Store Licensing Guide

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Who is this guide for?

This guide is for customers who purchased cPanel® products directly from the cPanel Store on our website, and want to learn more about our licensing structure and pricing. We hope that this guide is a useful summary. Please refer to the licensing information at <https://www.cpanel.net/legal-notices/#end-user-license-agreement> for specific terms.

Licensing explained

The price per license is based on the number of accounts hosted on the same server.

When purchasing a cPanel & WHM® license, the Tier, Type, and Packages will all need to be selected. The "Tier" represents the number of accounts purchased. The "Type" is the server environment of choice, whether that is Cloud (VPS) or Metal (Dedicated). "Package" represents the billing package, either Fixed or Auto-Scale (only available to PartnerNOCs). When selecting a Fixed package, the Tier and Type will also need to be chosen. On an Auto-Scale package, only the environment Type needs to be selected (because this package moves seamlessly through Tier based on usage).

A cPanel license includes both WHM® and cPanel interfaces. WHM, also known as Web Host Manager, is the root administrator that manages cPanel account(s).

What is a cPanel account?

A cPanel account, sometimes called a cPanel user, is an account created by the root administrator or reseller, that logs into the cPanel interface to manage their website.

Cloud environment are offered on all Account Tiers, while **Metal** environment are available on Premier. Below is an overview of our pricing tiers and account limits for each Tier.

cPanel Solo Cloud	1 account
cPanel Admin Cloud	Up to 5 accounts
cPanel Pro Cloud	Up to 30 accounts
cPanel Premier Cloud	Up to 100 accounts
cPanel Premier Cloud Bulk accounts	Each account above 100 accounts

cPanel Premier Metal	Up to 100 accounts
cPanel Premier Metal Bulk accounts	Each account above 100 accounts

Packages Explained

A "Package" is a combination of account Tier (cPanel Solo®, Admin, Pro, or Premier) and License Type (Metal or Cloud) that is generated according to what the license type a customer selects as their cPanel offering.

The cPanel Solo, Admin and Pro Tiers are fixed, meaning that an upgrade process is required through the Store or in-product to move to a higher Account Tier. After upgrading to the Premier Tier, no further upgrades are needed to add additional accounts because Tiers then auto-scale. Auto-scaling adjusts the number of licenses automatically based on the number of accounts created on the server. Bulk accounts start when a server on a Premier Tier reaches 101 accounts.

Bulk Accounts

Any account on a cPanel & WHM license over 100 accounts is considered a Bulk account. Bulk account pricing starts with the 101st cPanel account and is charged per additional cPanel account.

Fixed Packages

A fixed package is a package that limits the license to a fixed number of accounts.

License Pricing

	cPanel Solo	Admin	Pro	Premier	
Accounts	1	Up to 5	Up to 30	Up to 100	Bulk accounts

Store Pricing

Cloud - Monthly	\$32.99	\$38.99	\$58.99	\$76.99	\$0.55
Metal - Monthly	N/A	N/A	N/A	\$76.99	\$0.55
Cloud - Annually	\$362.89	\$428.89	\$648.89	N/A	N/A
Metal - Annually	N/A	N/A	N/A	N/A	N/A

Additional accounts are billed monthly, per account, on a fixed reporting date. Bulk accounts start once you reach 101 accounts. Pricing terms and adjustments are set out in your contract.

What license package do I need?

Customers should select the package based on their server environment and how many cPanel accounts they will require on their server.

I don't have a credit card. How can I get a license?

We now accept PayPal payments through the store. If you are looking for other payment alternatives, you may contact one of our distributors at:

<https://www.cpanel.net/partners-directory/>

Account Tier Changes

If you want to upgrade or downgrade the account Tier of your license, you can do this anytime through the cPanel Store under "manage licenses" (refer to page 5) . **Changes will be prorated and reflected immediately.**

Become a PartnerNOC

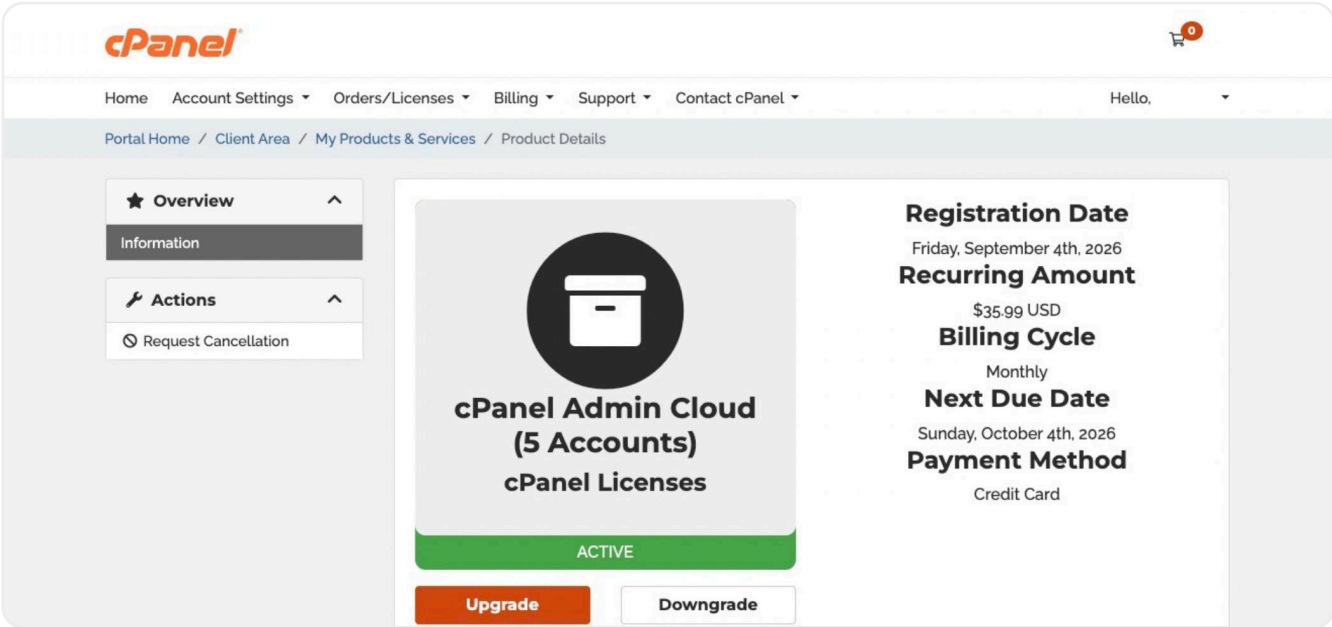
Maximize your business growth by becoming a cPanel PartnerNOC. Get VIP access to our expert support team, cPanel PartnerNOC pricing, an account Manager, and access to the licensing API. PartnerNOCs will also enjoy flexible billing options with our Auto-Scale deployment functionality that upgrades or downgrades your license Tier automatically based on usage.

Prospective cPanel PartnerNOCs are required to engage in a consultation with a cPanel sales representative to establish a mutually beneficial two-year growth strategy as a prerequisite for PartnerNOC eligibility.

Manage Your Licenses

The "My Products & Services" page offers an overview and status of all licenses associated with a Store account. The "Product Details" page provides the status and upgrade paths available for each account Tier. Customers can upgrade or downgrade between Tiers at anytime.

Changes will be prorated and reflected immediately.



Extended Lifecycle Support Program

CentOS 7 and CloudLinux 7 reached End of Life (EOL) support on June 30, 2024. This means that after that date, these operating systems no longer receive security updates from upstream vendors. This makes them more vulnerable to potential security issues.

We enrolled all servers running CentOS 7 or CloudLinux 7 on cPanel v110 in the Extended Lifecycle Support (ELS) Program to provide critical security updates and technical support for qualifying servers.

ELS Program Fees

Servers running CentOS 7 or CloudLinux 7 on cPanel v110 that are enrolled in the ELS Program are charged an additional monthly fee for the ELS Program's additional security and support coverage. These fees are based on the base cPanel license amount. The ELS Program started July 1, 2024.

cPanel License Edition	Accounts	Additional Fee per Server Jan 1, 2027 — Dec 31, 2027
cPanel Solo Cloud	1	\$9.90
cPanel Admin Cloud	5	\$11.70
cPanel Pro Cloud	30	\$17.70
cPanel Premier Cloud	100	\$23.10

How to Opt Out of the Program

Servers that qualify for the ELS Program will not incur additional fees if their base operating systems are updated to one of cPanel's [supported operating systems](#).

Glossary of Terms

Account-Based-Licensing: License types are based on the number of accounts hosted on a server.

Auto-Scaling: Pricing structure based on the number of accounts on the server at the time of invoicing.

Bulk Accounts: Any account on a cPanel & WHM license over 100 accounts is considered a Bulk account.

Cloud: License type specifically for hosting on a virtual private server (VPS) or other virtual machine, where other clients or businesses may also be hosting on the same hardware.

cPanel Account: A cPanel account, sometimes called a cPanel user, is an account created by the root administrator or reseller, that logs into the cPanel interface to manage their website.

Fixed Package: A package that limits the license to a fixed quantity of accounts.

License Type: Metal denotes use on dedicated servers and Cloud is for use on Virtual Private Servers (VPS).

Packages: A combination of license type and Tier.

PartnerNOC: A cPanel customer who has entered into a PartnerNOC Agreement with cPanel. A PartnerNOC Agreement is only available to certain cPanel customers who, among other things, maintain their own servers.

Tier: A specific named license such as cPanel Solo, Admin, Pro, or Premier.